



## **SPRINT GROUP**

### **QUALITY POLICY STATEMENT**

This is the policy of the Sprint Group Incorporating Sprint Engineering & Lubricants Limited & Windpower Renewable Solutions Limited. This will include quality, reliability and delivery of our service that we provide in the following assessed capability as suppliers of goods and services for engineering components and lubricants. The services will conform to contractual requirements and all services will be in accordance with BS EN ISO 9001-2008 standard and other statutory and regulatory requirements.

The Quality policy has been defined and is documented to meet the organisational goals of the company and the expectations and needs of our customers. We also have an obligation to comply with the requirements of BS EN ISO 9001-2008 standard and to ensure continual improvement within our own operational system.

To achieve this, the Quality Director/Quality Administrator will promote commitment to the quality system and we also aim to ensure that we have adequate resources to operate the system. The Quality system consists of a Quality Manual and its procedures, processes and forms where required. The quality objective is to achieve customer satisfaction by constant review and ongoing measurement and analysis of all our goods and services and by constantly updating our training skills for all employees by both internal and external training where required. These requirements and objectives will be measured and reviewed at regular Management review meetings held by the company including any other specific quality objectives agreed at these meetings.

The Quality system exercises control over all aspects of the company as required under BS EN ISO 9001-2008 standard. We will ensure that the quality system is known and understood within our organisation and will be under review in a systematic way for continuing suitability.

The Group Directors have the responsibility for the quality of the goods and services and work in close conjunction with the Quality Director/Quality Administrator (Management Representative) for the implementation of all procedures and processes within the system.

All employees within the company are responsible for ensuring that quality objectives are achieved and the relevant procedures have been implemented and are in use.

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Gary Smith, Director

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